



The Civil Service  
Excellence and  
Innovation Awards

2018

SHORTLIST 2018

<http://csvision.per.gov.ie/awards/>





# Leading Civil Service Renewal

## Employee Engagement Programme

Department of Communications, Climate Action and Environment

## Business Statistics Transformation - Doing More with Less

Central Statistics Office

## Establishment of the Department of Rural and Community Development

Department of Rural and Community Development

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# Excellence in Customer Service

Treatment Benefit Goes Digital

Department of Employment Affairs and Social Protection

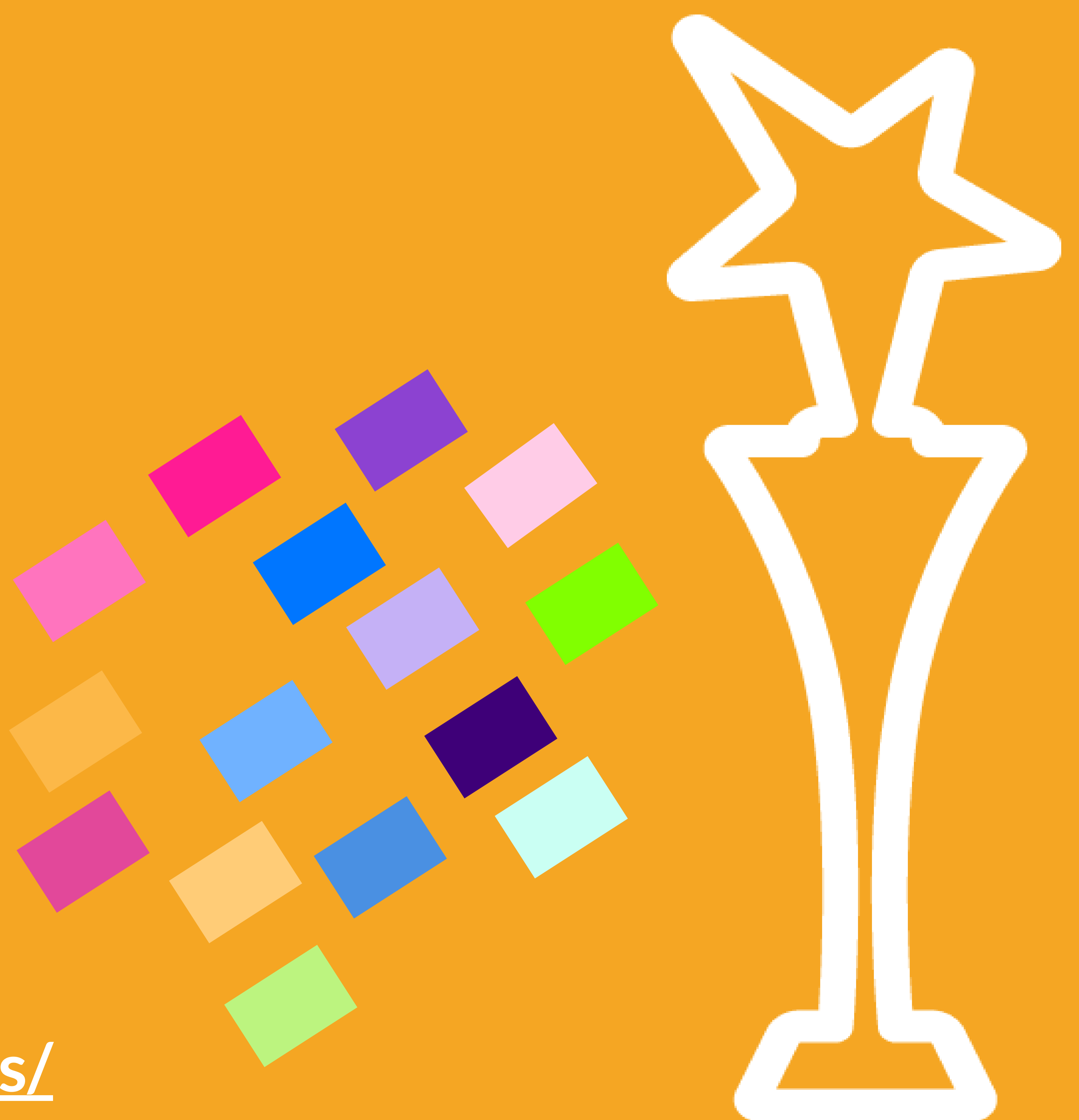
My Open Library

Department of Rural and Community Development

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# Excellence in Policy

Development of the LGBTI+ National Youth Strategy 2018-2020

Department of Children and Youth Affairs

Patterns of Firm Level Productivity in Ireland

Department of Finance

The National Planning Framework

Department of Housing, Planning and Local Government

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# Excellence in People, Skills, and Organisational Development

Joint-Agency Response to Crime (J-ARC)

Department of Justice and Equality

Ireland's Role as Chair of the UN Commission  
on the Status of Women, 62nd Session 2018

Department of Foreign Affairs and Trade

Embedding Strategic Workforce Planning

Property Registration Authority

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# Digital Excellence

Patents Office e-Business and Tools

Department of Business, Enterprise and Innovation

Redesign of the Revenue Website

Office of the Revenue Commissioners

Catchment-Based Flood Risk Assessment and Management (CFRAM) Programme

Office of Public Works

Customer-centric Reuse of 3rd-Party Data for Pre-Populated Tax Returns and Online Tax Registration by Companies

Office of the Revenue Commissioners

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# Research, Analytics and Insight

New Dwellings Completions

Central Statistics Office

The Great Irish Famine Online

Department of Culture, Heritage and the Gaeltacht

National Demographic of New Schools

Department of Education and Skills

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# World Class Civil Service

The Citizens' Assembly  
Department of the Taoiseach

Coordination of Emergency Response to ex-  
Hurricane Ophelia and Snow Storm Emma  
Department of Housing, Planning and Local Government

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# Citizen Impact

Bank of Ireland Cultural and Heritage Centre -  
College Green Dublin

Department of Culture, Heritage and the Gaeltacht

Community Coaching Programme

Irish Prison Service

AIM for Preschool Children

Department of Children and Youth Affairs

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# Excellence Through Collaboration

Access to Chinese Market for Irish Beef  
Department of Agriculture, Food and the Marine

First Direct Air Routes Ireland-Beijing and Hong Kong  
Department of Foreign Affairs and Trade

National River Basin Management Plan  
Department of Housing, Planning and Local Government

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# Excellence in Innovation

## It's Not in Our Nature - 2017 National Anti-Dumping Initiative

Department of Communications, Climate Action and Environment

## Enhanced Employer Relations Capability Delivers on Pathways to Work Commitments

Department of Employment Affairs and Social Protection

## Leading Europe in the Interpretation of Complex DNA Evidence

Forensic Science Ireland

## Supporting Farmers in the Delivery of 100% Online Access to the Basic Payments Scheme

Department of Agriculture, Food and the Marine

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